

BOOKING CONDITIONS

The reservation becomes effective only with the owner's approval, after receipt of the deposit (corresponding to 30% of the total amount) and after receiving the completed and signed booking contract.

In case of non-payment of the deposit at the time of booking or the balance at least 1 month before the start date of the stay by the client, the owner reserves the right to cancel the reservation and reoffer the accommodation for rent.

The booking of a rental is made for strictly personal use. You may not sublet or transfer your accommodation without the prior consent of the owner.

Minors must be accompanied by a parent or legal guardian.

The accommodations are fully equipped. The number of people is specified according to the type of accommodation rented. Les Villas Riviera reserves the right to refuse access to the accommodation to individuals or families arriving with more participants than the capacity of the rented accommodation.

GROUP BOOKING

For any group booking request, you must contact us by phone, email, or through the contact section on our website.

Les Villas Riviera reserves the right to review the booking request before accepting or refusing it.

RATES AND TOURIST TAX

The prices listed are valid for the entire period. They are per night and are quoted in euros, including VAT. The amount of the tourist tax is to be added to the rental price.

PAYMENT CONDITIONS

For bookings made more than 30 days before the start of the stay, a deposit of 30% of the total price of the reserved services must be paid at the time of booking to Les Villas Riviera. The balance must be paid to Villas Riviera no later than 30 days before the start date of the stay.

For bookings made less than 30 days before the start date of the stay, full payment must be made at the time of booking.

In case of non-payment of the deposit or balance by 30 days before the start date of the stay, Les Villas Riviera reserves the right to cancel the booking and reoffer the accommodation for rent.

SECURITY DEPOSIT

The tenant must pay a security deposit upon arrival: €1,000 for the Villas, and €500 for the lodges. The deposit will be returned or destroyed within a maximum of 10 days from the tenant's departure, after any deductions by the owner for costs related to restoring the property, repairs, etc.

The amounts deducted must be properly justified by the owner based on the check-out inventory, estimates, invoices, etc. If the security deposit is insufficient, the tenant agrees to pay the additional amount based on the evidence provided by the owner. This deposit cannot, under any circumstances, be considered as part of the rental payment.

CANCELLATION AND MODIFICATIONS

1. Modification of your booking

The client can request a modification to their stay by written request (by mail or email), subject to availability and possibilities. No rescheduling will be accepted for the following season. If no modification is made, the client must proceed with the stay under the original booking conditions or cancel the reservation.

Any request to extend the duration of your stay will be subject to availability and current rates.

Any request to shorten the duration of your stay will be considered a partial cancellation and subject to the cancellation and interruption policies.

2. Unused services

In case of an interrupted or shortened stay for any of the following reasons:

- Border closures by administration decision
- Limitation of travel to a specific number of kilometers by administration decision preventing relocation

Les Villas Riviera will issue a "credit voucher" equivalent to the unused nights, valid for two years. If the client refuses this voucher, a refund will be issued upon request.

Outside of the reasons mentioned above, any interrupted or shortened stay (late arrival, early departure) due to the client's actions will not be eligible for a refund or credit voucher.

3. Cancellation by Les Villas Riviera

In case of cancellation by Les Villas Riviera (except in cases of force majeure), the amounts paid for the reservation will be fully refunded. However, this cancellation will not entitle the client to claim any compensation.

If the owner terminates the contract during the rental period, the termination must be duly justified (non-payment of rent, bounced check issued by the tenant, proven damage to the property, neighbor complaints, etc.).

This termination will result in the tenant's departure within 2 days of receiving notification of the decision. The owner reserves the right to keep the security deposit as specified in the "security deposit" section.

Regardless of the reason for the termination, the full rental amount remains the property of the owner.

4. Cancellation by the client

In case of cancellation by the client (except in cases of 'force majeure'), the following cancellation and refund conditions apply:

- **Case 1 : Cancellation up to 60 days before the start of the stay**
The owner will refund the full amount paid by the tenant.
- **Case 2 : Cancellation between 60 and 30 days before the start of the stay**
The 30% deposit for the stay will be kept by Les Villas Riviera as cancellation fees
- **Case 3 : Cancellation between 30 and 14 days before the start of the stay**
The owner will refund 50% of the amount paid by the tenant, assuming the tenant has paid the full amount for the stay.
- **Case 4 : : Cancellation between 14 days and the day of the arrival**
The full amount paid (i.e., the entire stay amount) will be kept by the owner. No refund will be issued.
We recommend taking out cancellation insurance with your insurance company.
- **Case 5 : The tenant does not show up on the day of arrival without informing Les Villas Riviera**
The reservation will be considered canceled by the client. The amounts paid will remain with the owner, and the owner may reoffer the accommodation for rent.

Any cancellation request must be communicated by registered mail to the Villas Riviera postal address or by email. Cancellations communicated by phone will not be considered.

Any cancellation leads to the termination of the reservation, and the owner reserves the right to offer the accommodation for rent again.

YOUR STAY

❖ Arrival

On the day of your arrival, you will be welcomed from 5:00 PM onwards. Upon receiving the keys to your accommodation, a security deposit will be requested.

❖ Departure

On the departure date indicated in your contract, the accommodation must be vacated by 10:00 AM. The tenant agrees to return the property in the same clean condition as it was found upon arrival.

The inventory may be checked, and any broken or damaged items will be charged to you, as well as the costs for restoring the property, if necessary.

The security deposit will either be destroyed or refunded within 7 days of the tenant's departure, after deducting any charges for damages, supported by invoices, as identified in the check-out inventory.

The retention of the security deposit does not exclude the possibility of additional compensation if the costs exceed the deposit amount.

For any delayed departure, an additional day may be charged at the prevailing nightly rate.

INSURANCE

The tenant is responsible for insuring the property entrusted to them. They must verify if their main home insurance policy includes an extension for vacation rentals. If not, the tenant must contact their insurance company to request an extension of coverage or take out a separate policy specifically covering "vacation rental." Proof of insurance will be requested upon arrival, or alternatively, a sworn declaration. The tenant is responsible for the security of their personal belongings (bicycles, etc.). All clients must comply with the internal rules of the property. Each tenant is responsible for any disturbances or nuisances caused by those staying with them.

PETS

The owner reserves the right to refuse access to the accommodation if guests arrive with an animal not authorized by the owner.

DISPUTES

Any potential claims regarding non-compliance with the services as per the contractual agreements should be reported by mail or email to Les Villas Riviera management.

RESPONSABILITÉ DES VILLAS RIVIERA

The owner strives to ensure that the information published on the website is up-to-date, including photos, descriptions, activities, services, and operating dates. For any questions, clarification, or additional information requests, please feel free to contact us by email or phone.

DATA PROTECTION

The information you provide during your booking will not be shared with any third parties. This information will be considered confidential by Les Villas Riviera. It will only be used to process your booking and to enhance and personalize communication and service offers based on your interests. In accordance with the French Data Protection Act of January 6, 1978, you have the right to access, correct, and oppose the use of your personal data. To exercise this right, simply send a request by mail to Les Villas Riviera address.